

## COVID-19 – Guest information

Dear Guest

We are taking this Pandemic very seriously and to make sure you feel safe when you book with us, we have introduced additional cleaning measures.

During our cleaning all windows will be open to allow fresh air to flow through our cottage.

Over and above our usual cleaning regime, we are steam cleaning all touch areas and soft furnishings. Our lounge Sofas will have throws which will be freshly laundered between each booking.

We have purchased additional duvets and pillows so that we alternate these between bookings.

We can interact with our guests at a safe social distance as our cottage is in the countryside and we are isolated.

All books and games and non-essential items have been removed until further notice – we ask guest to bring their own reading materials and games for now.

We ask that parents bring their own child cot and bedding for now.

If you wish to bring your own bedding and towels, we are happy for you to do this – just let us know.

Cottage information pages have been put into plastic sleeves and are sanitised between each booking.

Due to the extra cleaning measures check-in times may vary and guest are asked to phone ahead to check when the cottage will be ready for arrival.